

**Contact:**

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Transcend Communications, Inc.

Transcend Communications, Minneapolis, MN announced Friday that it has signed an agreement with Sagebrush Corporation, Bloomington, MN to provide a ShoreTel Enterprise IP Telephony and Contact Center solution. The transaction includes replacing all six (6) Avaya PBXs at four (4) Sagebrush sites and providing one (1) virtual phone and contact center system with single point of administration.

“We evaluated systems from the major IP Telephony players including: Avaya and Cisco. In the end ShoreTel provided the best converged architecture and a suite of applications that allows us to implement our business requirements,” noted Darren Beckstrand, Director of Information Technology for Sagebrush. “In addition,” Beckstrand said, “the ShoreTel system is easy to understand and administer. This ease of use will help us maximize the technology potential.”

The ShoreTel Enterprise IP Telephony system and Contact Center solution will be deployed first in the Sagebrush corporate office in Minneapolis MN, then in Edmonton Canada, Caledonia MN and Topeka KS. The total deployment will incorporate 340 enterprise users and 85 contact center agents.

About Sagebrush Corporation

Sagebrush offers a complete range of products and services to meet the diverse needs of today's educators and librarians. Schools and districts of all sizes rely on their industry-leading technology, services, and educational resources to help students find and use the best resources for learning. Sagebrush has a comprehensive offering that provides seamless, thorough integration of information resources throughout the entire educational system, leveraging your current investments to help improve student and school performance.

About Transcend Communications

The company was established in 1985 and has over 4,000 customers. By definition, Transcend Communications is a value-added Reseller and systems integrator that designs, develops, deploys and supports network, data security and IP telephony solutions. By reputation, Transcend Communications is known for taking the lead in providing customers with state-of-the-art technology to maximize the productivity of their data infrastructure. Simply put, companies that require more from their networks count on Transcend Communications to take them to the next level.